



Christmas Terms & Conditions

Please read the following conditions and ensure that the rest of your party are aware of them. The payment of a deposit is deemed acceptance of these conditions.

Menu availability

- The Christmas Menus are available from 22nd November 2021 to 8th January 2022.

Payments

- The deposit total will be deducted from your final bill total.
- Payments may be made by cash, BACS, cheque or credit card. If paying by cheque or BACS please speak to a manager in advance as both will take 14 days to be authorised.

Pre orders

- A completed pre order form must be emailed over to us a week before your booking date.
- If booking within the week, we require the pre order at the same time as the deposit payment.
- Menu choices must be completed using the pre order form provided. Any pre orders sent using a different format will not be accepted.
- Please state clearly any allergens. We will do our best to facilitate any dietary requirements.
- If you have any changes to the pre order we must know 3 days prior to your sit down date. Changes won't be accepted if made less than 3 days before your booking.

Cancellations

- Deposits are refundable up until 3 days before your booking date. Then which after, deposits will be non-refundable.

On the Day of your Party

- Your booking time is the time we would need your party to be seated. If you would like a drink before, it would be best to arrive at least 30mins before your booking time to enjoy a drink in the bar area.
- On arrival each guest should inform the Manager or member of staff of the group-booking name to be shown to their area or table when ready.
- Parties of more than 13 may be seated on more than one table.
- If you wish to set up a bar tab for your party please give us advance warning and ask to speak to a manager on arrival.
- Your table will be held for 30 minutes after your specified arrival time. If you are not seated at this time or your party is not all present, we reserve the right to use your table for other diners.
- Management reserve the right to refuse admission to the premises, eject guests from the premises and/or terminate the night should guests' behaviour become detrimental to the restaurants licensing conditions and/or staff and property.
- No wine, beer, spirits or food may be brought onto the premises by guests for consumption on the premises.
- We do not accept liability for any failure to provide the services contracted which are due to circumstances beyond our control, including but not confined to: industrial action, postal communications, weather, closure, plant failures, supply of gas, electricity and water
- Any liability is restricted to the value of your booking
- We will not accept responsibility or liability for the loss or damage of any personal property brought onto the premises.

GUEST DETAILS

name: _____

company: _____

signature: _____

date: _____

MANAGER

name: _____

company: _____

signature: _____

date: _____

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